



Round Hill Primary School
Participate, Excel, Be Proud!

Annual Parents' Questionnaire - Feedback

Author: Adrian Nash

Date: Spring 2013

The following comments/remarks were gathered from the Annual Questionnaire in November 2012:

The parent/carers were asked to identify what an outstanding school would look like from the viewpoint of a parent. The comments have been summarised below:

Please note these comments have been paraphrased, but still represent every comment made.

You Said...		We Did...
Adopting healthy lifestyles	The 1 comment in this section relates to: The quality of the dining experience for children taking packed lunch	<ul style="list-style-type: none"> The information gathered here has been passed on to the staff concerned and actions will be taken where necessary. Additional staff have been appointed to help in the smooth running of lunch times. A newsletter explained the changes to the lunch time arrangements to reduce the amount of waste. There have been various minor changes to the organisation of the sittings and classrooms are no longer used to each lunch We are investigating a BACS payment systems which will enable parents to pay online. We have investigated the cost of better sound proofing the ceilings and walls, but this is very costly. We will continue to look for alternatives. It is planned that the ding hall will be redecorated in the summer 2013
Communication	The 3 comments in this section relate to: Improving content of letters home Preference for paper copies	<ul style="list-style-type: none"> We have reiterated to staff the need to consider carefully the content of all letters home; and to use effective templates already in existence. We have reminded all parents that they can "opt in" to paper versions. We remain committed to reducing our use of paper, however.
Ethos	The 2 comment in this section relate to: Concern the school is over-focused on Ofsted outstanding Concern about the school's support for a particular charity	<ul style="list-style-type: none"> We seek to be an outstanding school, not for Ofsted, but to serve the best interests of the children, parents and other stakeholders of the Round Hill community. Becoming outstanding is not an end in itself, but would be a sign of external assurance of the school's all round qualities, which would only be possible if we maintain our commitment to serving the best interests of all our children at the heart of all we do. Round Hill is a community school. We are open to supporting a range of worthy charity causes. We do, of course recognize that this must be handled appropriately: no-one is obliged to make any donations to these organizations, and should parents have other causes they would wish to see us supporting they should get in touch. We will keep an eye on all future requests and also clarify all messages we send out about any fund-raising activities.
Homework	The 1 comment in this section relates to: The perceived delay in phonics materials coming home to Foundation pupils	<ul style="list-style-type: none"> This is a tricky one! We make every effort, of course, to support our youngest children as they settle into routines and we deliberately ease them into "homework", as many are not ready to tackle reading at home. We strongly encourage individual dialogue with staff, so parents with similar concerns are asked to talk with Ms Wilkinson/Mrs Pearson/Mrs Lockhart.
Reports	The 1 comment in this section relates to: The format of the short reports	<ul style="list-style-type: none"> The online reporting tool has generally been well received. It is an "off the shelf" product which we are not able to configure. Teachers do clarify any issues raised at the consultation evenings.