



Round Hill Primary School
'Dream, believe, achieve together'
✓ Reflecting
✓ Daring
✓ Persevering
✓ Dreaming
✓ Together

Round Hill Primary School
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Dear Parents/Carers

School Broadband Issues

Welcome back to the Summer Term, I hope you all managed some quality family time during the break from school. It has been lovely to see everyone settling quickly back into the school routines and looking ahead to the summer activities.

I write today to let you know that we have not had any broadband in school since we returned from the Easter break. We are assured that this is being looked into as a priority, but I fully expected us to be back up and running by now. As you can imagine in today's technological world, almost everything we do in school is linked to the internet in some way.

We have back up plans in place and these are working well, but at the moment everything is taking just that bit longer; we are not able to reply to emails as quickly as we would like; Staff are not able to use ClassDojo as frequently; Medical Tracker isn't being used to notify parents about injuries, but rest assured that anything risked assessed as serious such as head bumps are always reported by phone to parents anyway; even teacher's laptops have stopped working for a while as they cannot be updated! We've managed by returning to some older teaching techniques.

We hope that we will be connected again soon, but for now thank you for your patience in advance as we work to resolve the issue. Also a huge thank you to staff who have been kindly using their data hot spots to facilitate some internet access.

I'm hoping that the School Bulletin, planned to go out at the start of term, can be sent next week which will give you an update.

Kind regards

Adrian Nash

Adrian Nash
Headteacher

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